



Business Process Management (BPM) is a complete management approach focused on aligning all aspects of an organization with the wants and needs of clients. Its primary focus is to increase business effectiveness and efficiency.

As BPM attempts to improve a business's processes continuously, it can be described as a "process optimization process". BPM enables organizations to be more efficient, more effective and more capable of change than a functionally focused, traditional hierarchical management approach.

Alpha Corporation is able to provide a range of consulting and training services for complete Business process management software implementations allowing companies to define and implement and improve their current business processes.

Alpha Corporation uses industry leading experience and expertise to analyse and evaluate current processes before incorporating into a software toolset. This ensures businesses are doing the right things at the right time, for them.

Alpha Corporation offers a robust variety of consulting services ranging from best-practice consulting, assistance with process improvement, product implementation and integration with other applications'. We are also able to provide a range of training classes and on-going support for your organization.

Our proven methodology helping companies benefit from their process, project, risk, cost and contract management technology investment is designed to:

- ♦ Evaluate, optimize and integrate existing technology to align with the clients' current business needs;
- ♦ Implement fit for purpose software as the backbone of the organization's contract, portfolio and project management;
- ♦ Implement comprehensive BPM toolset for complete processes management;
- ♦ Assist clients in realising the value from their organization;

Alpha Corporation's in-depth knowledge as an operational "hands on" consulting firm delivering full Business Process Management and Project Controls; coupled with our advanced expertise in the technical and functional aspects of supporting technologies has prompted many companies to instruct and retain our services in this specialized field.

BUSINESS PROCESS MANAGEMENT SERVICES

Vision

- ♦ Assist creation of strategic vision
- ♦ Identify organizational goals
- ♦ Identify functional process leads

Define

- ♦ Clarify and categorize existing processes
- ♦ Evaluate requirement and impact of existing processes
- ♦ Design "to-be" processes

Model

- ♦ Model the "to-be" processes using real business examples
- ♦ Perform "what-if" analysis on the new processes

Analyse

- ♦ Analyse and evaluate the "to-be" processes against the current processes

Improve

- ♦ Using best practice scoring on the analysis matrix improvements may be introduced to the "to-be" processes.

Control

- ♦ Deploy the implementation
- ♦ User defined dashboards monitor the improvement
- ♦ Feed the performance information back into the business